

INTEGRATED MANAGEMENT SYSTEM POLICY

ORPA Papír, a. s.

We are the leading Czech producer and seller of paper tubes, cores, forming tubes and consumer packaging (combi cans) with a long-term tradition.

We want to be perceived by our customers as a reliable partner who

- Provides excellent product and service quality
- Prefers long-term partnerships with customers
- Based on reliability and quality offers fair prices
- Provides flexibility when necessary
- Cares for the environment,
- Communicates and acts professionally at all times

Board of Directors has defined following key activities to fulfil our company Mission, Vision and goals:

A. TRADE, MARKETING, PRODUCTION AND QUALITY

We want to provide our customers with competitive solution of their needs, reliable partnership, tailor-made solutions and excellent quality

B. FINANCE AND COMPANY RESULTS

We develop our company by cost reduction, increasing production efficiency as well as a long-term development of our employees qualification and motivation

C. CARE FOR THE ENVIRONMENT

We care for the environment and reduce any undesirable impact of our corporate activities. We support sustainable development by constant improvement process. We maintain our ISO 14001, ISO 22000, FSC C-o-C and BRC certificates valid

To accomplish this policy Board of Directors pledges to:

- keep the policy by measurable and evaluable ISM goals,
- create conditions and provide resources for management system continual improvement, fulfilment of ISM goals and regular review of the goals,
- follow the legal regulation and other requirements related to company activities, especially environmental aspects, labour-law relations and food safety aspects,
- for the production of safe and legislatively identical products of specified quality, incl. confirmation of responsibility towards customers,
- prevent of environmental pollution,
- plan, measure, review its activities and to evaluate significant indicators of product quality, customer satisfaction and company impact on the environment and food safety,
- continuous improvement process

To accomplish this policy, Board of Directors expects from its colleagues:

- Consistent and accurate observance of all procedures required by ISM documentation,
- High responsibility for results and possible consequences of own activities,
- Suggestions to improve our product quality and the environment